



AHF Products' COVID-19 Update to Our Valued Customers

Mountville, PA, May 24, 2021

It is encouraging to see all the progress that has been made in fighting COVID-19 in the US. Unfortunately, the pandemic continues to impact individuals and companies around the world to varying degrees. AHF Products' highest priority continues to be the health, safety and well-being of our employees, their families, and our customers and business partners, and I would like to take this time to update you on how AHF is managing the current situation.

We have found our COVID-19 response plan to be very effective, with AHF successfully mitigating the effects of the pandemic at each of our facilities. As businesses across the United States continue to reopen, we plan to stay vigilant, maintain our safe work environment, and continue providing the high level of quality and service our customers expect. Although government decisions and guidance are released and updated frequently, we are currently able to operate all of our manufacturing and distribution locations in accordance with each jurisdiction's requirements in the United States and Cambodia.

While fulfilling customer needs is at the forefront of navigating COVID-19 challenges, it is important to note that the welfare of our employees and customers continues to be paramount. Fortunately, the Pennsylvania Governor's emergency order is being lifted, and we are safely transitioning our Mountville, PA headquarters back to a fully in-person office environment where we can be even more effective in working with customers to determine the best solutions for any project and deadline. This means PA and our office are fully reopened to visits from all our customers and business partners.

Globally, we are closely monitoring recent developments in Cambodia, which is just now seeing the pandemic's full effect. Our team also continues to monitor global supply chains for products, components, and raw materials, carefully responding to and mitigating disruptions due to the virus.

The COVID-19 pandemic has profoundly impacted individuals as well as businesses. Fortunately, we have taken the appropriate steps, had a positive 2020, and are extremely well positioned for success in 2021 as we emerge from this historic challenge. Be assured, we will continue to follow the latest developments on COVID-19 and protect the well-being of our employees; our communities; and you, our customers and partners.

Many of our brands have been around for over a hundred years, and this amazing legacy in the flooring industry has continued due to our focus on your needs. On behalf of the entire AHF family, let me offer our sincere thanks for everyone's patience and understanding, and express gratitude for our strong partnerships during this challenging time.

Sincerely,

Mike Bell, Chief Commercial Officer
AHF Products